ARRIVAL GUIDE

DIALOGUE OF CIVILIZATION
AT UANDES, CHILE
# Index

<table>
<thead>
<tr>
<th>Topic</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>ABOUT US</td>
<td>3</td>
</tr>
<tr>
<td>ACADEMIC SEMESTER CALENDAR</td>
<td>3</td>
</tr>
<tr>
<td>UANDES MAP</td>
<td>4</td>
</tr>
<tr>
<td>ABOUT CHILE AND SANTIAGO</td>
<td>5</td>
</tr>
<tr>
<td>WEATHER IN SANTIAGO</td>
<td>5</td>
</tr>
<tr>
<td>HOW TO GET TO SANTIAGO CITY FROM THE AIRPORT</td>
<td>6</td>
</tr>
<tr>
<td>PUBLIC TRANSPORTATION</td>
<td>7</td>
</tr>
<tr>
<td>BIP! CARD</td>
<td>7</td>
</tr>
<tr>
<td>MICRO (BUS)</td>
<td>7</td>
</tr>
<tr>
<td>METRO (SUBWAY)</td>
<td>8</td>
</tr>
<tr>
<td>TAXI</td>
<td>9</td>
</tr>
<tr>
<td>BICYCLES</td>
<td>9</td>
</tr>
<tr>
<td>GETTING TO UNIVERSIDAD DE LOS ANDES</td>
<td>10</td>
</tr>
<tr>
<td>KEEP IN TOUCH!</td>
<td>11</td>
</tr>
<tr>
<td>OTHER USEFUL INFORMATION</td>
<td>12</td>
</tr>
<tr>
<td>CULTURAL TIPS</td>
<td>13</td>
</tr>
<tr>
<td>HOUSING</td>
<td>14</td>
</tr>
<tr>
<td>TRANSPORTATION</td>
<td>14</td>
</tr>
<tr>
<td>INTERNATIONAL RELATIONS OFFICE</td>
<td>14</td>
</tr>
</tbody>
</table>
Dear Student:

Welcome to Universidad de los Andes!
We are glad to receive you in our University! This guide is intended to provide useful information, make your stay better and also help you to move through the city with confidence.

Looking forward to meet you,

International Relations Office
Universidad de los Andes

ABOUT US

Universidad de los Andes (UANDES) is a non-profit private-research university located in Santiago de Chile. Comprised of 22 undergraduate programs and more than 80 graduate programs, UANDES places special emphasis on research, innovation and development.

Ranked top 3 in Chile according to the National Admissions Test (PSU 2014), our University is located in a 128-acre University Campus which combines academic excellence and modern infrastructure with green areas where students can find all they need for learning, research, sports and extracurricular activities.

Universidad de los Andes has more than 80 active agreements with institutions in more than 20 countries around the world. Every year UANDES received more than 140 international students.

ACADEMIC SEMESTER CALENDAR

Chilean academic calendar starts in March and ends in December. Summer break is in January - February and winter break is in July.

First Semester
From March 2\textsuperscript{nd} to July 10\textsuperscript{th}
Orientation week: First week of March

Second Semester
From August 3\textsuperscript{rd} to December 11\textsuperscript{th}
Orientation week: Last week of July
The 128-acre campus combines modern infrastructure with green areas.

Please see more info at: www.uandes.cl

Main Entrance: Monseñor Álvaro del Portillo 12.455, Las Condes
ABOUT CHILE AND SANTIAGO

Chile has a population of more than 16 million people. Largest cities in Chile are: Santiago, Concepción, Valparaíso, Temuco, Puerto Montt and Antofagasta. Due to the long geography of Chile, you will find different climate depending on the latitude. In the north, the climate is dry and warm, with the driest desert in the world, in the center of the country, a Mediterranean climate with seasons well defined and in the south a rainy cool and damp climate.

Santiago is Chile’s capital and the largest city in the country with a population of more than 6 million people. The city is bordered by the Andes Mountains to the east, which make this city very unique and beautiful during winter. Santiago is about an hour away from ski centers and about two hours to the sea and the city of Valparaíso.

Main newspapers
- El Mercurio (www.mer.cl)
- La Tercera (www.latercera.cl)

Main attractions to visit
- Parks: Parque Forestal in Santiago Downtown, Parque Bicentenario in Vitacura Neighborhood, Cerro San Cristobal one of Santiago’s hills where you can see the whole city and you can go up by bike, foot or elevator called Funicular.
- Interesting visits and museums: Presidential Palace called Palacio de La Moneda, the most important seafood market: Mercado Central. Also interesting museums such as Museo de Bellas Artes, Casa Museo La Chascona, Museo de Artes Visuales, Museo de la memoria, and Centro Cultural Gabriela Mistral GAMs.

WEATHER IN SANTIAGO

Santiago has a Mediterranean climate. Warm season goes from November to March and cold season last from May to September. Summer months (December-March) are dry and the hottest day could reach a temperature of 35°C. Fall or autumn period (March-June) temperatures start getting low and some rain could fall at late June. Winter time (July-September) has cold mornings even with few grades below 0 in the coldest days and an average maximum daily temperature of 13°C low 0°C. Snowfall is extremely rare in the city, although it is common that during winter the Andes Mountains are covered with snow.

As you’re coming during the cold season we recommend you to bring warm winter clothes including a raincoat and an umbrella.
HOW TO GET TO SANTIAGO CITY FROM THE AIRPORT

Santiago’s airport for international and domestic flights is Arturo Merino Benítez (Pudahuel), which is approximately 30 minutes away from downtown. You can use public transportation to get downtown; there are different alternatives such as taxi, vans, transfer, or an airport bus.

Taxi fare to get downtown is approximately 20.000 CLP (Chilean pesos) or USD 33; this is the most expensive way to go but also very quick. Taxis can be picked up outside the airport’s terminal buildings or at several desks in the terminal where you can pre-pay the service. Vans (also called “Transfer compartido”) are less expensive than taxis; the trip could be slower as they make stops to drop off other passengers. The fare for this service is approximately 6.200 CLP (Chilean pesos) or USD 10.

For both services mentioned above you can check the following web sites:
www.transvip.cl
www.delfos.cl
http://www.santiagoexchange.com/airport_pickup_info

There are also buses from the airport that will leave you on the subway station. This is the cheapest way to get to downtown; fare for this service is 1.500 CLP (Chilean pesos) or 2.5 USD.

Companies that operate this service are:
www.centropuerto.cl
www.turbus.cl
PUBLIC TRANSPORTATION

Public Transportations system in Santiago, also named Transantiago has an integrated fares scheme for buses and metro, allowing free transfers within a set time. Buses are named “Micros” in Chile (/mee-cross/), and Bus (/boos/) is the name that Chileans use for Inter-City Transport.

We strongly recommend you to visit the Transantiago website in order to plan trips in advance.

More info: www.transantiago.cl (in Spanish only)
For trip costs: http://www.transantiago.cl/es/tarjeta-bip-y-tne/conoce-las-tarifas.html

There is also a cell phone app (moovit) that helps you to plan your trip.

BIP! CARD

It is absolutely necessary to buy the rechargeable card named Tarjeta Bip! (/beep/). With this card you can use the public transport (micros and metro).
You can buy it at any Metro station or at “Servipag“ Stores www.servipag.cl

It costs CLP 1,400 and the minimum charge is CLP 1,000. It is highly recommended to charge at least CLP 5,000, so you don't have to worry about it when you go out because micros DO NOT ACCEPT CASH.

Previous to every ride, you have to validate your bip! card.
Every ride either in bus or metro will be charged to your bip card automatically.

MICROS (BUS)

For micro numbers and routes, you can also check at www.transantiago.cl
Santiago's subway is the most efficient and fast way to go around the city. It is clean and cheap, but overcrowded at peak hours.

Metro system has 5 lines; Line 1 is the line that reaches Los Dominicos station, the closest metro station to UANDES.

The Metro operates from 6 am to 11 pm. Monday to Saturday, Sundays and holidays from 8:30 am to 10:30 pm More info at www.metro.cl

The Cost at peak hours is 700 CLP or 1.2 USD per ride.

Switching between lines has no cost, and changing from Metro to bus, bus to bus or bus to Metro has usually 0 cost or an additional low extra charge.
TAXIS

Taxis are available at all time in Santiago. Taxis are painted in color black with a yellow roof. Fares are indicated inside of the taxi, but if you want to, you can ask in advanced the approximate cost of the trip to the desired destiny. You don´t have to tip taxi drivers in Chile.

Taxi Companies (24/7):

-Arauchile: (562) 22473030 (they have English-speaking service) www.arauchile.cl
-Andes Pacifico: (56 2) 2204 0530 www.andespacifico.cl
-Apps: Regular taxis: Saffertaxi – Easytaxi Luxury Taxes: Uber or Cabify

BYCICLES

Bicycle transportation is very common in Santiago, especially on springtime. There is a new public system for bikes, with stations every 10 minutes between the central and east areas. The cost is 4,990 CLP or 8 USD for a month, and 24,950 CLP or 40 USD for a whole semester. For more please visit: http://www.bikesantiago.cl/

If you are interested in renting a bike for a day, you can visit: http://www.labicicletaverde.com/bike-rental-self-guided-city-tours/
Please consider that this option is more expensive than the public system.
GETTING TO UNIVERSIDAD DE LOS ANDES

To get at Universidad de Los Andes, you have three options:

- **Metro + Taxi or Colectivo**: you can travel by metro (Line 1 “Red Line”) to Los Dominicos Subway station and then pick up a taxi or colectivo (shared taxis) to the university.

- **Metro + Bus (Transantiago)**: you can travel by metro (Line 1 “Red Line”) to Los Dominicos Subway station and then take the micro C-02c or C02 to the university.

- **Metro + Shuttle UANDES**: UANDES has private shuttles for UANDES students that start from Hernando de Magallanes subway station. For schedules, check: www.uandes.cl/vida-universitaria/servicios-estudiantiles-locomocion.html

*This map is a reference, the distance are shortened to give a preview of the path. Please consider that from Providencia you can take 40-50 minutes.*
KEEP IN TOUCH!

PHONE CALLS

The country code for Chile is 56, the city code for Santiago is 2. The telephone numbers are usually 8 digits.

- Calling to Cellphones: +56 9-9999999
- Calling to Regular Phone: +56 2-9999999
- Calling to other regions: +56 - Area Code- 9999999

CALLING ABROAD

You can use different companies and carriers numbers like Movistar 188 / Entel 123 / Claro 171

- Carrier Number-Country Code-City Code-Number

For more information visit: http://www.llamadalocal.cl/?page_id=47

PHONE CARDS

Many phone companies sell phone cards or “chip” that will let you make phone calls in Chile and also to other countries. These can be purchased in phone stores, most popular ones are: Entel (www.entel.cl) or Movistar (www.movistar.cl), if you’re cellphone is unblocked you can buy one of these chips and just use it, if not, these companies also have prepaid cellphones for about 10.000 CLP.

You can also ask for roaming in your country.

WIFI ACCESS

At UANDES you will have unlimited access to Wi-Fi, just connecting to ALUMNOS network (password not needed), or Wi-Fi Uandes (password: uandes2200).
OTHER USEFUL INFORMATION

EMERGENCY NUMBERS

- 131 Ambulance Urgency Service (24 hours)
- 132 Firefighters
- 133 Police

MONEY EXCHANGE

Normally, no store or business will accept foreign currency. There are several money exchange stores in different malls like: AFEX, and also you can exchange in Banks. ATMs (Automated Teller Machines) are also a convenient way to obtain cash in Chile. ATMs are accessible 24 hours at any bank. Many pharmacies, supermarkets and gas stations also have ATMs. Also there are ATMs at our University.

⇒ This is the signal to find an ATM

Banks are open Monday to Friday until 2 pm.

Never exchange money on the street.

ELECTRIC DEVICES

Electric power in Chile is 220V. Not the same as used in the USA. Consider that if you plug an electronic device designed for 110V, it might get burnt (remember that most laptops have their own adapter). You might want to buy a Power adapter before you arrive, or at http://www.casaroyal.cl/
CULTURAL TIPS

The following list will help you to understand some Chilean peculiarities.

1. Chileans use the diminutive form for a lot of words.
   Chileans tend to use the diminutive form of most nouns. In Spanish the diminutive form of a word is made by adding “ita”, “ito” or “illo” at the end of the word. Some of the common diminutive words are:
   - Casita (Little house)
   - Pequeñita (Little –femenine)
   - Chiquillos (Guys)

2. Bread is essential on Chileans diet.
   You’ll probably start eating bread in every meal. Some types of bread like marraquetas, hallullas, amasado, sopaipillas, molde, completo are just some types of bread you just have to try.

3. Dinner is usually late.
   Chileans usually eat 4 times a day: breakfast, lunch, once o té, dinner. Dinner time is normally at 8:30 or 9:00 pm.

4. Soccer is the national sports.
   Chileans LOVE soccer, and most famous teams in Santiago are Colo Colo, Católica and Universidad de Chile.

5. Avocados everywhere
   As mentioned bread is really important on a Chileans diet, also are avocados. They’re used in most meals and salads.
HOUSING

Students from Northeastern University can stay with Chilean Families (homestay) near the University Campus or near a subway station.

Homestay is a very good option that allows international students to be immersed into Chilean culture, improve their Spanish skills and have a comfortable stay with different services included, such as laundry, food, cleaning, Internet, among others.

International Relations Office is arranging this possibility. We will provide some options as soon as possible.

TRANSPORTATION

International students will get to Universidad de los Andes every day using public transportation or with help of the families that are receiving them, depending on their availability.

INTERNATIONAL RELATIONS OFFICE

For further information you can contact International Relations Office at:

M. Elena Blanch - Incoming Coordinator
Phone number: (56-2) 2618-1489
Email address: mblanch@uandes.cl
www.uandes.cl/internacional

Ms. Daniela Roa - Planning Assistant – Special Programs
Phone number (56-2) 2618 1179
Email address: dkroa@miuandes.cl